## COLIN CM MOORE MB, BS, FRCS, FRACS, FACCS.

MB 321, 4Young Street, Neutral Bay, NSW, 2839.

15/08/06

Dr Daniel Flemming FAX: (07) 38570744

Dear Daniel,

Further to our recent telephone conversation pleased be advised that from 20 January 1997 to November 1997, I had performed cosmetic surgery procedures at Highland Park Medical Centre in Nerang Queensland. In Mid 1997 this centre was sold, by Mr Michael Cass to Anglo-Scottish Medical Services P/L. On 6 November 1997 I received a facsimile transmission from Dr. John Arbuckle of Anglo-Scottish Medical Services P/L dated 5 November 1997. Pursuant to my receipt of this Fax I telephoned Dr Arbuckle on or about 6 November 1997, & a conversation took place between us in words to the following effect:

CM: "I am calling about the fax that you sent increasing my theatre fees. Why are you increasing my fees, & why can't "out of towners" use the Centre?

JA: "We are having a problem with Anaesthetists working here. The local plastic surgeons have put pressure on them not to work here if you work here."

CM: "But I bring my own Anaesthetist!"

JA: "No Anaesthetists will come here to do work for anyone if you work here."

I was refused any further opportunity to use the centre for surgery after this conversation.

Attached are a letter from Michael Cass (former owner of the Highland Park Centre) with his comments on this event & also a subsequent letter from Dr Arbuckle 2 years latter in respect of the above events.

Regards,

Colin Moore

## ANGLO SCOTTISH MEDICAL SERVICES PTY LTD A.C.N. 079 059 984

Telephone: 55749111

Facaimile: 557749400

95 Alexander Drive

PO Box 159

Highland Park QLD 4211

SANCTUARY COVE QLD 4212

5<sup>th</sup> November 1997

Mr Colin Moore For Commetic/Penile Surgery 2ª Floor 99 Spring Street BONDI JUNCTION NSW 2022

Dear Sirs.

SURGICENTRE OPERATING THEATRES

e dated 4 November 1997. We refer to your fact

Any use of the Surgicentres Operating Theatres is a matter requiring the approval of the Board of Anglo Scottish Medical Services Pty Ltd.

There has been no approval of the dates set out in your facalmile and we regret that the Theatres will not be available to you on those dates.

In respect of the dates in November and December 1997 proposed by you to the pravious owners, the only basis upon which the Board could consider an approval iv;

Operating a heatre Rates

Pepile enhancements (4 hours)

\$3,750

Breast surgery (1 ½ hours)

\$ 750

There will be an additional pro rate fee of \$500 per hour for any over run of scheduled or booked time.

These Operating Theatre fees are necessary to cover our own costs of these operations.

We also regret to advise you that the Board has decided at this stage to cease the use of the facilities by "Out of Town" practitioners.

AND HEALTH CENTRE

PHONE NO. : 0755749422

Nov. 86 1997 18:25HM P3

Accordingly, if you agree to the terms of use of the Operating Theatres then the last forsusable use by you will be on 25 November and 16 December 1997.

Yours faithfully

DR. J.F. ARBUCKLE Medical Director

1181 -

11<sup>th</sup> March, 1998

Dr Colin Moore

By Facsimile: 02 995 76770

Dear Colin.

1,

I am certainly perplexed by the request of the new management of the Surgicentre that you terminate your services. I feel that this move is counter productive to the Centre as your time and cases were increasing on a regular basis and the Surgicentre benefited by the excellent standards and results of your surgery.

What puzzles me more is the urgent request I had by Mr. Tony Griffin to organise a meeting with you, during which he assured you of your long term prospects at the Centre and asking if you were happy to continue operating at the Centre. Your affirmative enswer and the subsequent shake of hands, only confuses the situation you have reiterated to me.

I did mention to you that Mr. Griffin was a close friend of Dr. Downey's and I can only assume that there has been some bias in this area. However, in a discussion with Mr. Griffin, he did state to me that he has been advised that to establish a greater acceptance in the medical community he needed to make the decision to finalise your services so that more conventional surgeons would consider operating at the Surgicentre.

I did explain that the qualification between Plastic and Reconstructive Surgeons and the qualifications you possess, especially pertaining to cosmetic surgery, are equal if not greater. Also discussed was the rivalry between the two specialties and that this is a matter of commercial reality - not surgical competence.

The development of the oversess patient market was also discussed and the plan put together with yourself, the Tourism Board and ourselves was

presented. However, Mr. Griffin felt that he did not want to pursue this avenue for at least one to two years, which did not make sense to me, as we finally obtained government funding for 50% of the project cost due to the immense returns both for ourselves and the economy of Quaensland.

I regret this stance taken against you. When I left the Centre it was certainly my understanding that Mr. Griffin was happy to have you continue your consulting and operating specialty at the Surgicentre.

Yours faithfully, MICHAEL CASS

P.O. Box 2257

Nerang East Qld 4211

Telephonie (07) 55966 007

Facsimile (07) 55966 430

E-Mail mcass@qldnet.com.au



February 5, 1999

95 Alexander Drive Highland Park Nerang Old 4211

Ph: 07 5574 9111 Fax: 07 5574 9400

Dr Colin Moore ACPS Mailbox 321 NEUTRAL BAY NSW 2001

Bear Colin

One year after you ceased operating here, we continue to have enquiries from patients regarding your availability to operate at Highlands Day Hospital.

In a year of learning much about medical politics, a major personal regret was the termination of our association, instead of exploring options acceptable to you and the Anglo-Scottish Board.

Many of the constraints (one of those being anaesthetic availability), which were placed upon us at that time, have ceased considerably and should you still have an interest in operating on the Gold Coast, we would be delighted to talk to you about it.

If indeed those days are gone we quite understand and wish you well in your very successful practice.

Yours sincerely

DR JOHN F. ARBUCKLE Medical Director

